



Devon Safeguarding Children Board

Safeguarding and child protection training for professionals in the children and young people's workforce

Training guide
April 2011-March 2012



Identifying the Working Together target group for your job role

Refer to Chapter 4 of **Working Together to Safeguard Children March, 2010** for more information on training, development and supervision for inter-agency working. This outlines the roles and responsibilities of employers, guidance on audiences for each level of training and effective support and supervision.

www.education.gov.uk/publications/standard/publicationdetail/page1/DCSF-00305-2010

If you are uncertain what target group your job role belongs to discuss this with your line manager.

What target group does my job role belong to?	What do I need to know?	How often?
<p>Group 1 Staff with infrequent contact with children, young people and/or parents and carers who may become aware of possible abuse or neglect.</p> <p>For example, librarians, GP receptionists, community advice centre staff, groundsmen, recreation assistants and environmental health officers.</p>	<ul style="list-style-type: none"> • What is child abuse and neglect? • Signs and indicators of abuse and neglect. • Normal child development. • Maintaining a child focus. • What to do about concerns. 	<p>Every three years</p>
<p>Group 2 Those in regular contact or who have a period of intense but irregular contact, with children, young people and/or parents and carers including all health clinical staff, who may be in a position to identify concerns about maltreatment, including those that may arise from the use of CAF.</p> <p>For example, housing, hospital staff, YOT staff and staff in secure settings, the police other than those in specialist child protection roles, sports development officers, disability specialists, faith groups, community youth groups, play scheme volunteers.</p>	<p>The above plus:</p> <ul style="list-style-type: none"> • documentation and sharing of information about concerns • using Chapter 5 Roles and Responsibilities of the Framework for the Assessment of Children in Need and their Families. http://tinyurl.com/assessmentframework 	<p>Every three years</p>

<p>Group 3 Members of the workforce who work predominantly with children, young people and/or their parents and carers and who could potentially contribute to assessing, planning, intervening and reviewing the needs of a child and parenting capacity where there are safeguarding concerns.</p> <p>For example, paediatricians, GPs, youth workers, those working in the early years sector, residential staff, midwives, school nurses, health visitors, sexual health staff, teachers, probation staff, sports club welfare officers, those working with adults in, for example, learning disability, mental health, alcohol and drug misuse services, those working in community play schemes.</p>	<p>The above, plus:</p> <ul style="list-style-type: none"> • working together to identify, assess and meet the needs of children where there are safeguarding concerns • being aware of the impact of parenting issues, such as domestic abuse • being aware of the impact of substance misuse on parenting capacity • recognising the importance of family history and functioning • working with children and family members, including addressing lack of co-operation and superficial compliance within the context of the role. 	<p>Every three years</p> <p>Every two years for teaching staff</p>
<p>Group 4 Members of the workforce who have particular responsibilities in relation to undertaking Section 47 enquiries.</p> <p>This includes professionals from health, education, police and children's social care; those who work with complex cases and social work staff responsible for co-ordinating assessments of children in need.</p>	<p>The above plus:</p> <ul style="list-style-type: none"> • Section 47 enquiries, roles, responsibilities and collaborative practice • using professional judgements to make decisions as to whether a child is suffering, or is likely to suffer, significant harm • taking emergency action. • working with complexity • communicating with children in line with interviewing vulnerable witness guidance. 	
<p>Group 5 Professional advisers, named and designated lead professionals.</p>	<ul style="list-style-type: none"> • Content as for groups 1, 2, 3 and 4 if advising staff in that group. • Promoting effective professional practice. • Advising others. 	

<p>Group 6 Operational managers at all levels including practice supervisors; front line managers and managers of child protection units.</p>	<ul style="list-style-type: none"> • Content as for groups 1, 2, 3 and 4 if supervising staff in that group. • Supervising child protection cases. • Managing performance to promote effective inter-agency practice. • Specialist training to undertake key management and/or supervisory roles in, for example, intake or duty teams. 	
<p>Group 7 Senior managers responsible for the strategic management of services; NHS board members.</p>	<ul style="list-style-type: none"> • Content as for groups 1, 2 and 3 and Section 11 expectations, roles and responsibilities. 	
<p>Group 8 Members of the LSCB including:</p> <ul style="list-style-type: none"> • Board members • Independent chair • Directors of Children's Services • Elected member • Lay members • Members of executive and sub/task groups • Business support team • Inter-agency trainers 	<ul style="list-style-type: none"> • Content as for groups 1, 2 and 3 and roles, responsibilities and accountabilities. • Expectations on members to promote effective co-operation that improves effectiveness. • Current policy, research and practice developments. • Lessons from Serious Case Reviews. • Specialist training to undertake specific roles, for example independent chair; business manager. 	

Based on ***Working Together to Safeguard Children: A guide to inter-agency working to safeguard and promote the welfare of children March 2010***

www.education.gov.uk/publications/standard/publicationdetail/page1/DCSF-00305-2010

Course index

Safeguarding Introduction (single agency) Group 1	6
Safeguarding Awareness (single agency) Group 2	7
Mental Capacity Act Awareness (single agency) Group 2	8
Inter-agency Integrated Working Training	9
Inter-agency Child Protection Training Group 3	10
Inter-agency Child Protection Refresher	12
Tackling Domestic Violence and Abuse	13
Domestic Violence and Abuse - The Impact on Children	13
Substance Misuse and Young People	14
Working Together to Assess Risk and Understand the Impact on Children and Young People of Parental Substance and Alcohol Related Problems	15
Safeguarding Disabled Children Locality Conferences	15
Working with Families with Parental Mental Ill Health	16
Working with Resistant Families with Whom it is Difficult to Engage	16
E-safety	17
Emotional Abuse and Neglect	17
Child Sexual Abuse	18
Safer Recruitment and Allegation Management	19
Mental Capacity Act (Advanced Level)	19
Multi Agency Public Protection Arrangements (MAPPA)	20
Safeguarding Specialist E-learning Courses (inter-agency)	21
Specialist Training for Inter-agency Trainers	22
Specialist Inter-agency Assessing, Analysing and Managing Risk in Safeguarding Children	23
Joint Agency ABE - Child Module 1	24
Safeguarding Specialist Courses (inter-agency)	25
Using Appreciative Inquiry (AI) in Supervision	25
Safeguarding Specialist Courses (inter-agency)	26
Elected Member Briefings	26

Training courses

Safeguarding Introduction (single agency) Group 1

Who needs to do it?

Group 1 Staff in infrequent contact with children, young people and/or parents/carers who may become aware of possible abuse or neglect. For example, librarians, GP receptionists, community advice centre staff, groundsmen, recreation assistants and environmental health officers.

Learning outcomes

- What is child abuse and neglect?
- Signs and indicators of abuse and neglect.
- Normal child development.
- Maintaining a child focus.
- What to do in response to concerns.

How do I achieve Safeguarding Awareness for Group 1?

There are several different ways.

- **E-learning module** – An **Introduction** to Safeguarding Children. You can self-enrol for this module at <http://devonlscb.safeguardingchildren.co.uk/> It takes about 45 minutes to complete.
- **Multi-agency Child Protection Training DVD** – a free 15 minute awareness level DVD. You can view the video at <http://devonlscb.info/learning-and-development> and follow the link to the DVD. Copies may also be available in your organisation.
- **NSPCC website** – free learning resources that can be used alone or by teams at work. www.safenetwork.org.uk

Costs

Your agency or employer is responsible for providing the training you need at this level.

Safeguarding Awareness (single agency) Group 2

Who needs to do it?

Group 2 Those in regular contact or have a period of intense but irregular contact, with children, young people and/or parents and carers including all health clinical staff, who may be in a position to identify concerns about maltreatment, including those that may arise from the use of CAF. For example, housing, hospital staff, YOT staff and staff in secure settings, the police other than those in specialist child protection roles, sports development officers, disability specialists, faith groups, community youth groups and play scheme volunteers.

Learning outcomes

As above, plus:

- documentation and sharing of information regarding concerns
- using Chapter 5 **Roles and Responsibilities of the Framework for the Assessment of Children in Need and their Families**. <http://tinyurl.com/assessmentframework>

How do I achieve Safeguarding Introduction for Group 2?

There are several different ways.

- **Half day taught course delivered through DSCB approved training providers for early years approved providers** - courses may be open to other agencies.
 - Devon Childminding Association - jdix.devonca@blueyonder.co.uk
 - Playlines - natalie.rogers@devon.gov.uk
 - CJ Associates - info@cjgroup.co.uk

- **Half day taught course delivered in house by a partner agency or service**
Agencies and services can deliver the DSCB approved training programme in house using their own staff. Trainers should be approved by DSCB - have attended Group 3 training and a training for trainers course or demonstrate experience in delivering training for adults.

An electronic copy of the course can be accessed from the DSCB trainers site once trainers are approved and password number issued by the administrator - devonlscb@devon.gov.uk

- RD&E Health Trust - michele.thornberry@rdefnhs.uk
- North Devon Hospital Care Trust – elaine.oflaherty@nhs.net
- South Devon Hospital Care Trust – marianna.gray@nhs.net
- Devon Partnership Trust – clare.cox@nhs.net
- NHS Devon – inhousecoursebookings@ndevon.swest.nhs.uk
- Health Commissioned Services – GPs, pharmacists, dentists, optometrists. - monicaraynor@nhs.net
- Devon Youth Service – john.calvert@devon.gov.uk
- Careers South West (formerly Connexions) - sue.wearne@careerssw.org
- Faith Sector (South West Ecumenical Forum) - sue.chamberlain@exeter.anglican.org

- Careers South West (formerly Connexions) - sue.wearne@careerssw.org
- Faith sector (South West Ecumenical Forum) - sue.chamberlain@exeter.anglican.org
- VYS Devon (Voluntary Youth Sector) - admin@vysdevon.org.uk
- All schools (Learning and Development Partnership) LDP - www.devonldp.org/cpd
- Sport - active@devon.gov.uk
- Social care – nick.unstead@devon.gov.uk
- Probation – melody.floyde@devon-cornwall.probation.gsi.gov.uk
or louise.pankiewicz@devon-cornwall.probation.gsi.gov.uk
- Further Education and private trainers - hazel.lessiter@acacia

- **E-learning module** – Awareness of Child Abuse and Neglect **Foundation**. You can self-enrol for this module at <http://devoncc.safeguardingchildren.co.uk/> It takes about 1-2 hours to complete and is free until March 2012.
- **E-learning module** – Awareness of Child Abuse and Neglect, young people version. Aimed at individuals who work only with older children and young people. You can self-enrol for this module at <http://devoncc.safeguardingchildren.co.uk/> It takes about 2-3 hours to complete and is free until September 2011.

Health Practitioners should complete the NHS Core Learning Unit: NSPCC Child Protection Awareness in Health www.corelearningunit.nhs.uk/Signin.aspx

Devon Partnership NHS Trust staff should complete the Safeguarding Children (Level 2/Group 2+) e-learning module www.devonlearning.net/jointlearningprogramme/courses_categories.php

Costs

Your agency or employer is responsible for providing the training you need at this level

Mental Capacity Act Awareness (single agency) Group 2

Who needs to do it?

Group 2 Those in regular contact or have a period of intense but irregular contact, with children, young people and/or parents and carers including all health clinical staff, who may be in a position to identify concerns about maltreatment, including those that may arise from the use of CAF. For example, housing, hospital staff, YOT staff and staff in secure settings, the police other than those in specialist child protection roles, sports development officers, disability specialists, faith groups, community youth groups and play scheme volunteers.

Inter-agency Integrated Working Training

previously AXS03

From April 2011, AXS systems and processes have been mainstreamed into operational roles in the Early Response Services. Those who conduct common assessments (CAFs), act as Lead Professionals (LP) and are involved in Team Around the Child (TAC) and Team Around the Family (TAF) work require training. The CAF is crucial to early intervention and prevention safeguarding work.

Who should attend

Groups 2, 3, 4, 5 and above. The target audience will be those who will conduct CAFs, attend TACs or TAFs or are the LP. Delegates are required to undertake an **e-learning** (or equivalent) programme as a pre-requisite to attending the taught core one day course.

Day core course

Learning outcomes

- Recap on tools, processes from e-learning.
- Overview of pathways.
- The role of locality networks and the MASH.
- The ethos of integrated working.
- Generic case management.
- Solution focused working.
- Maintaining a child and family focus.
- Quality assurance - the role of supervision and action learning sets.

Follow up **half day modules** and workshops will cover areas of training need identified through ongoing analysis of training:

- TAC facilitation
- Quality Assurance of CAF
- Person Centred Planning.

For more information and to book online go to www.dscb.info/training-index

Cost

Core training **£110** per person non-partner rate

Workshops **£80** per person non-partner rate

Inter-agency Child Protection Training for Group 3

formerly Safeguarding Child Protection Level 3 two day course

Who needs to do it?

Group 3 Members of the workforce who work predominantly with children, young people and/or their parents and carers and who could potentially contribute to assessing, planning, intervening and reviewing the needs of a child and parenting capacity where there are safeguarding concerns.

For example, paediatricians, GPs, youth workers, those working in the early years sector, residential staff, midwives, school nurses, health visitors, sexual health staff, teachers, probation staff, sports club welfare officers, those working with adults in, for example, learning disability, mental health, alcohol and drug misuse services and those working in community play schemes.

Child protection social workers, child protection police officers and child protection paediatricians should do the **e-learning core** and attend the **Assessing, Analysing and Managing Risk course** as their core training.

Devon Partnership Trust staff should do the **e-learning core** and attend the **Working with Families with Parental Mental Ill Health** course as their core training.

Learning outcomes

As above, plus:

- working together to identify, assess and meet the needs of children where there are safeguarding concerns
- understanding the impact of parenting issues such as domestic abuse and substance misuse on parenting capacity
- recognising the importance of family history and functioning
- working with children and family members, including addressing lack of co-operation and superficial compliance.

How do I achieve Inter-agency Child Protection Training for Group 3?

Inter-agency Child Protection Training for Group 3 will be a combined programme consisting of an e-learning module (or other DSCB approved pre-learning) plus a one day taught course. Participants will be required to complete the e-learning module (or other DSCB approved pre-learning) before being offered a place on the one day taught course.

- **E-learning module** – Awareness of Child Abuse and Neglect **Core** (Police version also available with additional information to Police Procedures). You can self-enrol for this module at <http://devoncc.safeguardingchildren.co.uk> It should take about 2-3 hours to complete.

plus

- **One day taught course** – a DSCB inter-agency programme delivered by the college of partner trainers. The course builds on knowledge gained from the pre-requisite e-learning module and includes Vulnerabilities and Risk Factors, The Assessment Framework and Referrals and the South West Child Protection Procedures.

To book a place contact www.devon.gov.uk/onlinebookings

Costs

If your agency or service is a DSCB partner which pays into the DSCB pooled budget to support your learning, the cost of your place will be debited from their fund. Partners who have agreements with DSCB are: DCC social care, NHS Devon, RD&E Health Trust, Devon Partnership Trust, North Devon Healthcare Trust, South Devon Healthcare Trust, Devon Probation Service, Devon and Cornwall Constabulary, DCC Early Years and Childcare Service, Careers South West (formerly Connexions) and DCC Youth Service.

Your place will be funded assuming your job role is eligible for the level of course.

The cost is **£65** per person partner rate - already funded and pre-paid.

The cost to 'pay per place' is **£100** per person non partner rate.

Lunch is not included on DSCB courses.

Inter-agency Child Protection Refresher

Who needs to do it?

Group 3 and above are required to attend an inter-agency safeguarding update or refresher - schools are required to attend every two years, all others every three years.

Learning outcomes

- To have re-capped on basic knowledge and understanding of child abuse issues.
- Presentation of children at different ages.
- To be aware of personal and agency roles and responsibilities in safeguarding children and young people – including referrals, reports and the Multi-Agency Safeguarding Hub (MASH).
- To be conversant with the key changes in legislation and how they affect current practice.
- To be aware of lessons learned from Serious Case Reviews.
- To have had an opportunity to discuss any other safeguarding issues that need clarification.

Two refresher options are available

Basic Refresher Option 1 for schools and early years

Child Protection Refresher Training Group 3 and above. A 1 day course administered by LDP. Find course dates and book online at www.devonldp.org/cpd Cost **£100** per person.

Safeguarding Specialist and Refresher Courses Option 2 for any agency or service

A range of specialist DSCB approved training courses and e-learning modules which will provide attendees with the opportunity to update their safeguarding knowledge in the context of job role specific safeguarding training – these courses are administered by a range of partners. Learning outcomes for the specialist DSCB courses will focus on:

- domestic violence
- safeguarding disabled children
- working with families with parental mental ill health
- working with resistant families with whom it is difficult to engage
- alcohol and substance misuse adults and children's services working together
- child sexual abuse
- emotional abuse and neglect
- safer recruitment
- e-safety
- young people and substance misuse
- Mental Capacity Act

Tackling Domestic Violence and Abuse

A one day course for Working Together Staff **Group 2 and above**.

- Raise awareness of the impact of domestic violence on children and families.
- Increase understanding of how best to offer help and support.
- Raise standards of practice individually and collectively.

For more information about cost and a link to the online booking system for this course visit www.devon.gov.uk/level1-foundation

To find course dates and book online visit www.adva.org.uk

Cost

£25 per person. Exceptions apply – see website.

Domestic Violence and Abuse - The Impact on Children

Formerly known as ADVA Level 2

An OCN accredited two day multi-agency course for **Group 3 and above**.

Delegates need to have attended the Tackling Domestic Violence and Abuse 1 day Foundation Course before attending this course. A commitment to 14 hours to complete a workbook (3½ hours per week for a four week period) is also required.

Course outcomes

- Increase understanding of the links between domestic violence and child abuse.
- Raise awareness of the impact of domestic violence on children, including how that impact may manifest itself over the stages of child development.
- Expand knowledge of the risks that can be presented to children and young people experiencing domestic violence, especially post-separation violence.
- Increase understanding of how best to offer help and support to children and young people.
- Raise standards of practice individually and collectively.
- Provide current best practice guidelines and legislation to keep safe children that have witnessed or experienced domestic violence.

For more information about cost and to book online visit www.devon.gov.uk/level2-impact-on-children

To find course dates and book online visit www.adva.org.uk

Cost

£150 per person. Exceptions apply –see website.

Substance Misuse and Young People

Who needs to do it?

Group 2 and above

Course outcomes

A 2 day multi-agency training course for those who work with young people covering:

- understanding the context of substance misuse and young people
- exploring reasons why some young people are more at risk of substance misuse
- identifying protective and vulnerability factors for young people's substance misuse
- drugs - their effects and legal classifications
- raising awareness of the impact of parental substance misuse on young people
- exploring the cycle of change, and basic strategies to support and encourage change
- looking at the Tier system, and confidentiality and competency to consent to treatment
- information about local and national services to support young people
- using a screening tool to identify substance misuse
- using case studies to consolidate learning.

For more information and to book a place contact Y-Smart on **01271 388162** or email info@y-smart.org.uk for a booking form

Cost

£40 per person.

This will include refreshments, but lunch is not provided on DSCB courses.

Working Together to Assess Risk and Understand the Impact on Children and Young People of Parental Substance and Alcohol Related Problems

Course outcomes

A one day course covering:

- the context of substance misuse
- the Devon Joint Strategic Needs Assessment
- key substance misuse issues and Serious Case Review lessons
- understanding adults and children's practitioners' roles and work priorities.
- how we can best interface to improve outcomes for the whole family
- joint working to assess risk
- structures, processes, referral arrangements and information sharing
- assessment and early indicators of risk
- actions to build protection into parental support
- analysing scenarios to understand drug and alcohol issues and agency responses
- building local networks and contacts.

To look for dates and book a place visit www.devon.gov.uk/onlinebookings

Currently being rescheduled - new date to be published shortly

Cost

£80 per person partner rate (already funded and pre-paid)

£100 per person non partner rate

Lunch is not included on DSCB courses.

Safeguarding Disabled Children Locality Conferences

Course outcomes

A one day locality conference covering:

- what makes children with disabilities more vulnerable?
- local and national policy and relevant guidance
- assessment and early indicators of risk
- barriers facing disabled children in the protection system
- communication and consultation with disabled children
- legal and employment considerations.

Find course dates and book online at www.devon.gov.uk/onlinebookings

Cost

£30 per person partner rate - already funded and pre-paid.

£60 per person non partner rate.

Lunch is not included on DSCB courses.

Working with families with parental mental ill health

Course outcomes

A one day course covering:

- the impact of parental mental ill health on children and young people
- the legislative framework surrounding mental health and the Children's Act
- knowledge from serious case reviews, policy and practice
- single and joint agency roles in regard to parental mental ill health
- sources of information to support practice.

For dates and to book a place visit www.devon.gov.uk/onlinebookings

Cost

£80 per person partner rate - already funded and pre-paid.

£100 per person non partner rate.

Lunch is not included on DSCB courses

Working with resistant families with whom it is difficult to engage

Course outcomes

A one day course covering:

- thresholds and levels of co-operation
- prevalence of resistant behaviour and reasons for it
- the impact of hostility on professionals and the capacity to assess harm to children
- disguised compliance, recognition and intervention
- optimism and missing risk
- impact on multi-agency working and how to address it
- parents perspectives
- strategies to respond
- motivational interviewing
- skills in ascertaining what we need to worry about and identifying strengths in resistant families
- skills in working with hostile and threatening clients, including advance planning and keeping safe.

For dates and to book a place visit www.devon.gov.uk/onlinebookings

Cost

£80 per person partner rate - already funded and pre-paid.

£100 per person non partner rate.

Lunch is not included on DSCB courses.

E-safety

Course outcomes

A two hour session. This course, based on information provided by South West Grid for Learning (SWGfL) and Child Exploitation and Online Protection (CEOP), is aimed at parents and staff and is designed to:

- raise awareness of the risks
- describe how children typically use the internet
- stimulate and enable parents and staff to talk to children about how they use the internet
- provide protection measures.

To find dates and book a course visit www.devonldp.org/cpd

Cost

£130 for up to 50 people, more by negotiation. See website for more details. Lunch is not included on DSCB courses.

Emotional Abuse and Neglect

Participants will have a sound knowledge base in child development and family functioning. The course will build on existing knowledge, understanding and experience within the group and will provide a combination of didactic teaching, discussion and small group or pairs exercises. This course can be attended as a standalone programme or counted as a **Group 3** and above refresher.

Course outcomes

A two day inter-agency course covering:

- definitions
- Failure to Thrive
- models of assessment and ways of working with abused children
- identifying signs, symptoms or causal links of abuse
- the young person helping to manage their own lives
- messages from research
- using the graded care profile.
- attachment typologies
- Low Warmth High Criticism

The following Refresher elements will be covered in the context of Emotional Abuse and Neglect:

- signs and symptoms of safeguarding issues
- presentation of children at different ages
- how and when to make a referral
- lessons from Serious Case Reviews.

For course dates and to book a place visit or www.devon.gov.uk/onlinebookings

Cost

£160 per person partner rate - already funded and pre-paid.

£200 per person non partner rate

Lunch is not included on DSCB courses.

Child Sexual Abuse

Participants will have a sound knowledge base in child development and family functioning. The course will build on existing knowledge, understanding and experience within the group and will provide a combination of didactic teaching, discussion and small group or pairs exercises. This course can be attended as a stand alone programme or counted as a **Group 3** and above refresher.

Course outcomes

A two day inter-agency course covering:

- values and attitudes to sexuality
- the behaviour and reactions of sexually abused children
- profile of male and female offenders and pathways into offending
- the subtlety of grooming
- risk assessment models for assessing offenders
- long term effects of child sexual abuse
- awareness of online grooming
- spotting signs of child sex exploitation and trafficking
- knowing how to approach and refer
- children and young people as perpetrators
- assessment of capacity to protect of the non-abusing carer, or family if a child perpetrator.

The following Refresher elements will be covered in the context of Child Sexual Abuse:

- signs and symptoms of sexual abuse
- presentation of children at different ages
- when to make a referral.

For course dates and to book a place visit www.devon.gov.uk/onlinebookings

Cost

£160 per person partner rate - already funded and pre-paid.

£200 per person non partner rate.

Lunch is not included on DSCB courses.

Safer Recruitment and Allegation Management

Course outcomes

A one day course. Based on an understanding of offender behaviour to:

- identify the key features of staff recruitment that help deter or prevent the appointment of unsuitable people
- consider policies and practices that minimise opportunities for abuse or ensure its prompt reporting
- help participants begin to review their own and their organisations' policies and practices in recruitment with a view to making them safer
- examine policies and procedures for managing allegations of abuse against members of staff.

For more information about face to face training and to book online visit www.devonldp.org/courses/bookings or www.devonldp.org/cpd

For online training visit www.cwdcouncil.org.uk/safeguarding/safer-recruitment

Cost

For face to face training cost is £82 per person non partner rate. A bespoke course can be arranged for your setting or agency.

Mental Capacity Act (Advanced Level)

Details to be added shortly.

Multi Agency Public Protection Arrangements (MAPPA)

MAPPA are the statutory arrangements for managing sexual and violent offenders.

The purpose of MAPPA is to help reduce the re-offending behaviour of violent and sexual offenders to protect the public from serious harm. It aims to do this by ensuring that all relevant agencies work together effectively to identify all relevant offenders, complete comprehensive Risk Assessments, to promote information sharing across agencies and to devise and implement robust Risk Management plans.

Course outcomes

Categories and Levels refresh:

- Quality Risk Assessment – investigative approach and professional judgement
- new document set
- electronic referral form
- quality of risk management plans
- disclosure
- security of Information

To book a place contact:

Jenny Jones, MAPPA Administrator, Public Protection Unit on **01392 223271** or email jennifer.JONES@devonandcornwall.pnn.police.uk

Cost Free

Safeguarding Specialist E-learning Courses (inter-agency)

Group 3 and above

Domestic Abuse

A limited number of licences are available for this specialist e-learning module.

Visit www.devon.gov.uk/onlinebookings

Hidden Harm (Substance Misuse)

A limited number of licences are available for this specialist e-learning module.

Visit www.devon.gov.uk/onlinebookings

Safeguarding Children with Disabilities

A limited number of licences are available for this specialist e-learning module.

Visit www.devon.gov.uk/onlinebookings

Parental Mental Health

A limited number of licences are available for this specialist e-learning module.

Visit www.devon.gov.uk/onlinebookings

Tri-X Online Serious Case Review

A limited number of licences are available for this specialist e-learning module.

Visit www.devon.gov.uk/onlinebookings

Mental Capacity Act

A limited number of licences are available for this specialist e-learning module.

Visit www.devon.gov.uk/onlinebookings

How to maximise the benefits of e-learning

- Ensure e-learning is done in dedicated learning time.
- Some of the materials may be distressing; ensure e-learning is done in private with access to manager and colleague support.
- Ensure you have supervisor support to facilitate reflection and discussion about the learning.
- Take the opportunity to do e-learning as a group where appropriate.
- Use e-learning to embed and revise learning from taught courses.

Specialist Training for Inter-agency Trainers

Two day course.

Who needs to do it?

Groups 3, 4, 5 and above. Those delivering safeguarding training for single agency audiences at Group 2, and those who are members of the DSCB trainer college delivering the Group 3 core multi-agency training course.

Course outcomes

Day 1

- Benefits of inter-agency training.
- Learning styles and how to engage with different learners.
- Modelling partnership working when delivering inter-agency training.
- Presentation skills.
- Methods of delivery.
- Training to deliver knowledge, skills and attitude changes.

Day 2

- Overview of the Group 3 programme - for Group 3 trainers only.

For course dates and online booking visit www.devon.gov.uk/onlinebookings

Cost

This course is offered at no cost. Partner agencies are expected to sign up trainers to a minimum of six days per year as a training contribution to the college of trainers for Group 3. They will be expected to provide data on the numbers and sectors trained for Group 2.

Lunch is not included on DSCB courses.

Specialist Inter-agency Assessing, Analysing and Managing Risk in Safeguarding Children

One day course

Who needs to do it?

Groups 3, 4, 5 and above. Anyone involved in assessment. It will look at risks, resiliencies and ecological-transactional analysis. Specialist child protection practitioners (social workers, paediatricians and child protection police) should undertake the Group 3 e-learning core programmes and this course as their minimum required training.

Group 3 Those who contribute to the assessment process can use this course as a refresher.

Group 4 Members of the workforce who have particular responsibilities in relation to undertaking section 47 enquiries, including professionals from health, education, police and children's social care; those who work with complex cases and social work staff responsible for co-ordinating assessments of children in need.

Group 5 Professional advisers, named and designated lead professionals.

Course outcomes

- Be able to gather the right information to carry out an assessment of risk using appropriate risk assessment questions and tools.
- Be able to analyse and weight up information, and evidence your conclusions with reference to theory, research, acquired knowledge and the facts of the individual case.
- Be better able to engage parents, carers and children in the process and obtain their views.
- Be able to use the assessment to identify outcomes and draw up a plan of action to work towards them.
- Be able to consider the impact of issues of difference and diversity as it affects children and families.
- Understand the responsibilities of those undertaking Section 47 enquiries.

To find out course dates and book online visit www.devon.gov.uk/onlinebookings

Cost

£80 per person partner rate - already funded and pre-paid.

£100 per person non partner rate.

Lunch is not included on DSCB courses.

Joint Agency ABE - Child Module 1

Eight day course. Course code **ABECMOD1V1**

This course is run on a multi-agency basis. It brings together professionals from police and social services working to a joint aim within the child protection arena.

Who needs to do it?

Group 4 and above.

Devon County Council employees who are involved in interviewing children.

Police officers who have completed their probationary period. Social workers and police officers who have completed the pre-requisite child protection Group 3 and 4 courses in their areas. Police Officers must have completed PEACE/Interview Skills course before attending and pre-requisite foundation child protection multi-agency courses.

Learning outcomes

- Recognise the two agency roles.
- Apply increased personal investigative skills.
- Evaluate the power of communication between adults and children.
- Demonstrate the gathering of information and evidence from a child.
- Apply understanding and commitment to anti-oppressive, anti-discriminatory and anti-racist practice.
- Ability to operate effective interviews of child victims and to increase public satisfaction and confidence

Course content

Classroom-based knowledge sessions reinforced by practical exercises and role plays.

This course supports the achievement of the following National Occupational Standards:

- 2G3 Plan and conduct allocated investigations
- 2H1 Interviews victims and witnesses
- 2H3 Plan and prepare interviews with victims and witnesses for dedicated investigations
- 2H5 Plan, conduct and evaluate specialist interviews with victims and witnesses.

Cost

£650 per candidate.

For more information contact Caroline Knight on **01392 451208** or email caroline.KNIGHT@devonandcornwall.pnn.police.uk

Safeguarding Specialist Courses inter-agency

Who needs to do it?

Group 5 Professional advisers, and named and designated lead professionals.

Group 6 Operational managers and supervisors at all levels.

Learning outcomes

- Advising staff in groups 1-4.
- Promoting effective professional practice.
- Advising others.
- The importance of supervision in child protection.
- Managing performance to promote effective inter-agency practice.
- Informing the development of child protection organisational supervision policy and training.

Using Appreciative Inquiry (AI) in Supervision

Who needs to do it?

Group 3 and above.

A half day course

Appreciative Inquiry (AI) is a way of energising positive change in an individual, an organisation, a system or community. Its aim is to discover and build on what is good and already working. Used as a model for supervision, Appreciative Inquiry can create different conversations, ideas, action and outcomes.

Find courses and book online at www.devon.gov.uk/onlinebookings

Cost

£60 per person partner rate - already funded and pre-paid.

£100 per person non partner rate.

Lunch is not included on DSCB courses.

Safeguarding Specialist Courses (inter-agency)

Who needs to do it?

Group 7 Senior managers responsible for strategic management.

Group 8 Members of the LSCB including Board members, Independent chair, DCS, Elected members, Lay members, Members of executive and task groups, Business Support Team, and inter-agency trainers.

All managers should complete the Group 3 **core** e-learning programme.

Course outcomes

- Roles, responsibilities and accountabilities.
- Expectations to promote effective co-operation that improves effectiveness.
- Current policy, research and practice developments.
- Lessons from Serious Case Reviews.

Elected Member briefings

Three hour sessions covering:

- roles and responsibilities of elected representatives, including statutory functions.
- developing local vision and driving improvements for local people.
- overview of political accountabilities, including corporate parenting.
- championing the welfare of children in the local area.
- contributing to priority setting, financial planning, service development and scrutiny.
- summary of safeguarding information about Devon to enable elected members to fully engage in safeguarding planning.

Contact Chris Dimmelow, Safeguarding Manager on [01392 386091](tel:01392386091) or email chris.dimmelow@devon.gov.uk

Notes



Devon Safeguarding Children Board

Training guide

April 2011-March 2012

For more information about the DSCB and about any of the courses featured in this guide email **devonlscb@devon.gov.uk**